



Refugee Women's Alliance (ReWA) is a nationally recognized multiethnic nonprofit organization that provides award-winning services to refugee and immigrant women and their families in King and Snohomish Counties.

JOB OPENING

POSITION TITLE: Afghan Social Service Case Manager (PRIME)
REPORTS TO: Senior director of Family Empowerment
STATUS: Non-Exempt Regular Full Time (40 hours per week)
SALARY: \$25.00 Per Hour

SUMMARY:

This position is a social services case manager position that is responsible for outreach, recruitment, and case management of refugees from Afghanistan who have been in the US since October of 2021. This position assists refugees from Afghanistan newly arrived with progression toward economic and personal self-sufficiency in their resettlement in the U.S. The Case Manager assesses needs and strengths which is used to develop a self-sufficiency plan, including assistance with: applications (for immigration, public benefits, health insurance), enrolling children in school and helping parents navigate school system, job search, housing, banking, and language support. The Case Manager assists in connecting participants to ReWA and other workshops, connection to services, trouble-shoots and eliminate barriers to services, and monitors progress toward achieving self-sufficiency. This position will advocate for a variety of housing services, including rental assistance, utility assistance, housing relocation, housing stabilization services and financial assistance services. This position works closely with other ReWA departments to ensure participant is providing comprehensive wrap around services. This position requires excellent customer service.

Must have strong written and oral English skills and be Farsi/Pashtu/Dari

ABOUT REWA:

ReWA promotes inclusion, independence, personal leadership, and strong communities by providing refugee and immigrant women and their families with culturally and linguistically appropriate services. ReWA advocates for social justice, public policy changes and equal access to services while respecting cultural values and the right to self-determination.

Our clients come from more than 70 countries across the globe, including Africa, Southeast Asia, and the Middle East. ReWA provides social services to every member of a refugee or immigrant woman's family, from infant to senior. These services, delivered in more than 50 languages and dialects, are designed to make a long-lasting impact in our clients' lives and help them thrive in the Puget Sound community.

RESPONSIBILITIES:

- Conduct outreach and recruitment within the Central and South King County community to promote the Afghan Assistance Services to build a quality revolving client caseload, topping out at 75 served.
- Complete a strength-based needs assessment and work with clients to develop a self-sufficiency Plan with refugees from Afghanistan.
- Provide crisis intervention and advocacy for client support services to ensure program success and the removal of barriers.
- Communicate with and refer clients to services within ReWA and with community partners to ensure the needs of clients are met.
- Connect participant with appropriate immigration, housing, ESL, and employment services, and other methods to promote their access to services.
- Monitor clients' progress weekly, sometimes daily until exit out of the program to other ReWA or external program or Resettlement Agency.
- Connect to ReWA or other self-sufficiency or educational workshops or support group.
- Maintain quality client records; complete and submit monthly reports and keep ReWA's internal client database updated.
- Participate in staff meetings, project meetings and trainings.
- Other related duties as assigned.

MINIMUM QUALIFICATIONS:

- Associate's degree in human services and at least one year professional experience as a case manager in human services, or at two years of experience as a case manager in human services.
- At least one year of experience working with refugees and immigrants or people from other nationalities with deep understanding of refugees and immigrants barriers and housing needs

- At least one year of outreach and recruitment experience.
- Bi-lingual and bi-cultural Farsi/Pashtu/Dari.
- Demonstrated computer skills including knowledge of Excel, word processing and email programs.
- Strong verbal and written English skills, excellent organizational skills, good interpersonal communication skills, and ability to work independently and as part of a team.
- Must have own transportation, a valid Washington state driver's license, and ability to travel to multiple sites on a regular basis.
- Willingness to work flexible hours (weekend and evening hours when necessary), and with shifting responsibilities.
- Prior experience working with projects that identify and resolve community needs and requires tracking of services and reporting.

BENEFITS: Medical, Dental, Vision, LTD, Life insurance, vacation, sick leave, paid holidays, 403(b) plan

TO APPLY:

https://workforcenow.adp.com/jobs/apply/posting.html?client=rewa&cld=19000101_000001&type=JS&lang=en_US

ReWA is committed to a diverse candidate pool, values and inclusive workforce and workplace environment and wishes to minimize or eliminate the impact of implicit bias during the search and hiring process. Women, minorities, and other underrepresented groups are especially encouraged to apply.

BACKGROUND CHECKS:

ReWA is committed to providing a safe and secure staff and client environment. Employment at ReWA is contingent upon a successful background check on each new employee. Candidates to whom an offer of employment is made will be required to sign a Release of Information Form authorizing ReWA to conduct a thorough background check

CLOSING DATE:

Open until filled

EQUAL OPPORTUNITY EMPLOYER

ReWA is committed to the principle of equal employment opportunity for all qualified individuals. All employment decisions are based on business needs, job requirements and individual qualifications, without regard to race, color, religion, sex (including pregnancy and gender identity), national origin, political affiliation, sexual orientation, marital status, disability, genetic information, age, membership in an employee organization, retaliation, parental status, military service, family or parental status of any other status protected by the laws or regulations in the locations where we operate.